

A Complete Suite of Assistance Services

Included in Travel Guard Insurance Plans*

Travel Guard
Member of AIG



Travel Medical Assistance

From physician referrals to coordination of medical evacuations, we attend to your medical needs all over the world.

- Emergency medical evacuation transportation assistance
- Physician/hospital/dental/vision referrals
- Repatriation of mortal remains
- Return travel arrangements
- Emergency prescription replacement
- Dispatch of doctor or specialist
- Medical evacuation quote
- In-patient and out-patient medical case management
- Qualified liaison for relaying medical information to family members
- Arrangements of visitor to bedside of hospitalized insured
- Eyeglasses and corrective lens replacement assistance
- Medical payment arrangements
- Medical cost containment/expense recovery and overseas investigation
- Medical bill audits
- Shipment of medical records
- Medical equipment rental/replacement



LiveTravel® Emergency Assistance

LiveTravel® keeps you on the move. It's a unique service that is like having a dedicated around-the-clock travel counselor just a phone call away to solve last-minute travel problems or emergencies.

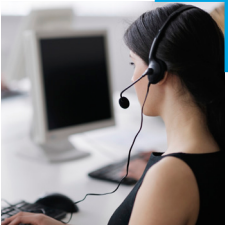
- Flight rebooking
- Hotel rebooking
- Rental vehicle booking
- Emergency return travel arrangements
- Roadside assistance
- Rental vehicle return
- Guaranteed hotel check-in
- Missed connections coordination



Worldwide Travel Assistance

Travel is never a hassle with this complete suite of travel help. Our assistance coordinators will help arrange all your travel affairs and are always connected to the latest travel information.

- Lost baggage search; stolen luggage replacement assistance
- Lost passport/travel documents assistance
- ATM locator
- Emergency cash transfer assistance
- Travel information including visa/passport requirements
- Emergency telephone interpretation assistance
- Urgent message relay to family, friends or business associates
- Up-to-the-minute travel delay reports
- Long-distance calling cards for worldwide telephoning
- Inoculation information
- Currency conversion or purchase
- Up-to-the-minute information on local medical advisories, epidemics, required immunizations and available preventive measures
- Up-to-the-minute travel supplier strike information
- Legal referrals/bail bond assistance
- Worldwide public holiday information



Concierge Services

You receive the comfort, care, and attention of Travel Guard's personal assistance coordinators available 24/7 to respond to virtually any request — large or small.

- Restaurant referrals and reservations
- Event ticketing
- Ground transportation coordination
- Golf tee time reservations and referrals
- Wireless device assistance
- Latest worldwide weather and ski reports
- Floral services
- Private air charter assistance
- Cruise charter assistance
- Latest sports scores
- Find, wrap, and deliver one-of-a-kind gifts
- Movie and theater information
- Latest stock quotes
- Special occasion reminders and gift ideas
- Lottery results
- Local activity recommendations



Personal Security Services

You can feel safe and secure with Travel Guard's Personal Security Assistance at home or while traveling.

SECURITY

- Arrange emergency & security evacuations
- Deployment of consultants to extract client to safety
- Security and safety advisories, global risk analysis and consultation specialist
- Immediate security support
- SMS alert messaging
- Confidential storage of personal and medical profile for use in emergency situations
- On-line security web information
- Review and resolve victim's issues
- Collaborate with law enforcement to ensure apprehension and prosecution of victim assailants

IDENTITY THEFT*

- Assist with ordering/reviewing credit bureau reports
 - Assist with investigation of financial accounts
 - Assist in coordinating communication with creditors
 - Assist in identifying proper law enforcement
 - Assist victim in reviewing account activity
 - Obtain additional resources as needed
- *Identity Theft not available in New York.

For more information call Travel Guard at

or contact your travel agent.

This plan provides insurance coverage that only applies during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home, and automobile insurance policies. If you have any questions about your current coverage, call your insurer or insurance agent or broker. Coverage is offered by Travel Guard Group, Inc (Travel Guard), California lic. no.0B93606, 3300 Business Park Drive, Stevens Point, WI 54482, www.travelguard.com. CA DOI toll free number: 800-927-HELP. This is only a brief description of the coverage(s) available. The Policy will contain reductions, limitations, exclusions and termination provisions. Insurance underwritten by National Union Fire Insurance Company of Pittsburgh, Pa., a Pennsylvania insurance company, with its principal place of business at 175 Water Street, 18th Floor, New York, NY 10038. It is currently authorized to transact business in all states and the District of Columbia. NAIC No. 19445. Coverage may not be available in all states. Your travel retailer may not be licensed to sell insurance, and cannot answer technical questions about the benefits, exclusions, and conditions of this insurance and cannot evaluate the adequacy of your existing insurance. The purchase of travel insurance is not required in order to purchase any other product or service from the Travel Retailer. *Not all services are included in all plans. 1002 01/10/14 [C]